

# OVERSIGHT AUTHORITIES CONTINUE TO QUESTION PROGRESS ON NEXTGEN IMPLEMENTATION

"FAA has experienced **delays in hiring new controllers** through the new process, and the Agency has not established an effective system to track applicants through the entire hiring process. Moreover, hiring delays limited FAA's ability to meet its hiring goals."

— Department of Transportation, Inspector General Audit Report, "While FAA Took Steps Intended to Improve Its Controller Hiring Process, the Agency Did Not Effectively Implement Its New Policies," AV-2017-028, Feb. 15, 2017.

"Congress Has Provided Over \$7 Billion to FAA Through Fiscal Year 2016 To Invest in NextGen..."

"NextGen's Completion Date Remains Unclear Due to **Shifting Priorities** and Undefined Final Requirements for Major System Acquisitions."

— Calvin Scovel III, Inspector General, Department of Transportation to Chairman Bill Shuster, Sept. 30, 2016.

"Although FAA is recognized for safety and relative efficiency, **its attempts to modernize the ATC system have been less successful**. We have chronicled the difficulties FAA has faced completing what it envisioned initially in 1981 as a 10-year program to upgrade and replace National Airspace System facilities and equipment. For example, in August 1995, we found **substantial cost and schedule overruns**. To address these difficulties, in the past Congress gave FAA acquisition and human capital flexibilities to improve the agency's management of the modernization program ... However, modernization **difficulties have persisted**."

— Air Traffic Control System: Selected Stakeholders' Perspectives on Operations, Modernization, and Structure, U.S. Government Accountability Office, GAO-14-770, Sept. 12, 2014.

"FAA has made changes to program costs and schedules, but **total costs and timelines remain unclear**."

— Department of Transportation, Inspector General Audit Report, "Total Costs, Schedules, and Benefits of FAA's NextGen Transformational Programs Remain Uncertain," AV-2017-009, Nov. 10, 2016.

"The original vision for the Next Generation Air Transportation System is **not what is being implemented today**, and the Federal Aviation Administration should "reset expectations" ... says a new congressionally mandated report from the National Research Council."

— "FAA Should 'Reset Expectations' for Next Generation Air Transportation System," Office of News and Public Information (Press Release), The National Academies of Sciences, Engineering and Medicine, May 1, 2015.

"Since the effort began almost a decade ago, we [DOT IG] have reported on longstanding challenges and barriers that have limited FAA's progress in delivering NextGen capabilities, such as the Agency's inability to set realistic plans, budgets, and expectations, and clearly identify benefits for stakeholders."

— Progress and Challenges in Meeting Expectations for NextGen, Assistant Inspector General for Aviation Audits, U.S. Department of Transportation before the Senate Committee on Commerce, Science, and Transportation, CC-2014-023, June 25, 2014.

